#### Steven L. Lerner

Senior Vice President & Chief Technology Officer Praxair, Inc.

#### Biography

Steve Lerner has been senior vice president and chief technology officer of Praxair since 2001. Lerner joined Praxair in 1989 as manager of process chemistry in Applications Research & Development. He was appointed associate director, Process & Systems in 1992, and director, in 1993. In 2000, he became vice president, Process & Systems. He earned a bachelor's degree in mechanical engineering from The Cooper Union, New York, and received a doctorate in mechanical and aerospace engineering from Princeton University. While at Princeton, he was the recipient of a Guggenheim fellowship. He is also a graduate of the Stanford Executive Program.

Lerner is a member of the board of the Industrial Research Institute and is on the industrial advisory board of the AIChE. He also is a member and past chairman of the dean's advisory council of the State University of New York at Buffalo, School of Engineering and Science, and serves on the advisory board of the Institute of Materials Science of the University of Connecticut.

# Managing Innovation to Drive Growth and Profitability at Praxair

ACS/AIChE Management Conference November 2005

Steven L. Lerner Sr. Vice President & CTO



#### Praxair

- \$6.6 B '04
- 85% industrial gases
- Diverse customer base
- Robust business model
- Competitive industry
- Applications driven

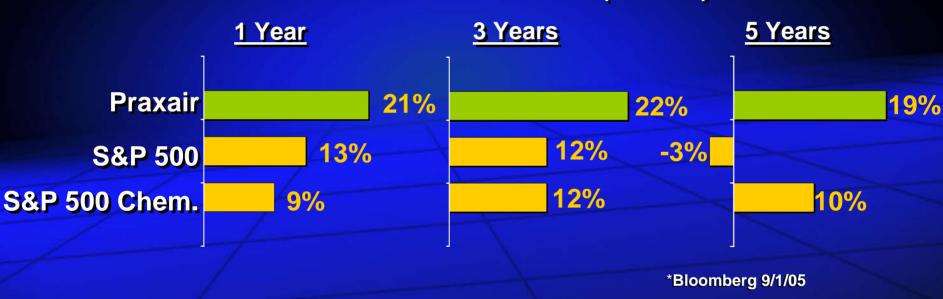






### How is Praxair Doing?

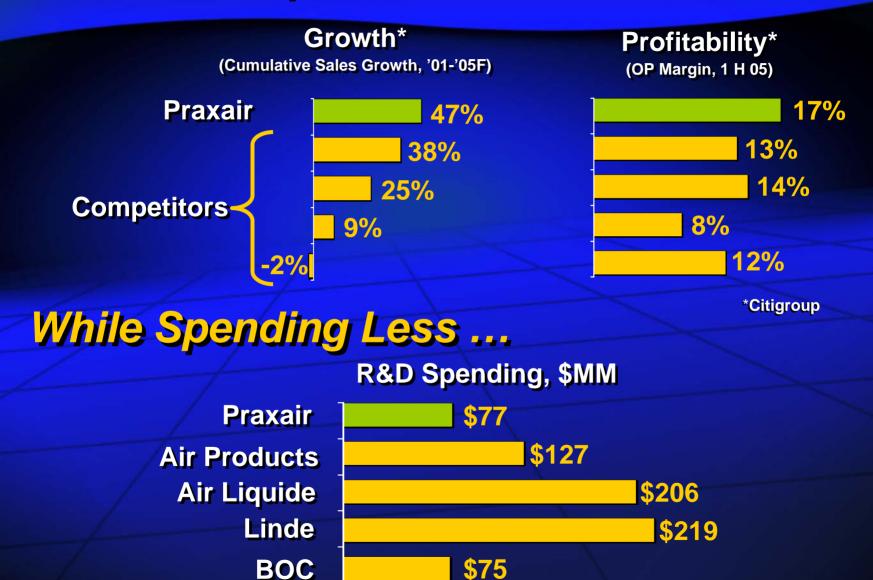




Outperforming our peers...

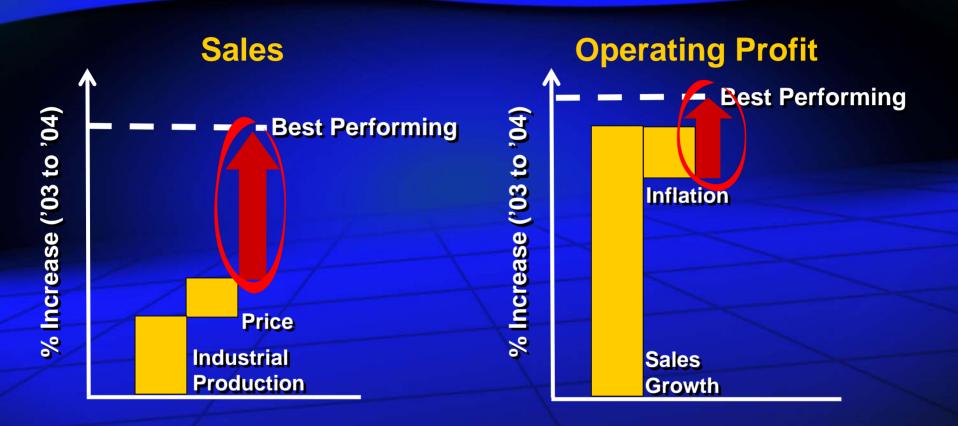


### And Our Competitors ....



PRAXAIR

#### Innovation Premium



The difference between average and best performing companies



### Creating More Value With Less Resources

- Focus
- Work processes
- World class tools
- Measurement
- Leadership commitment
- People development

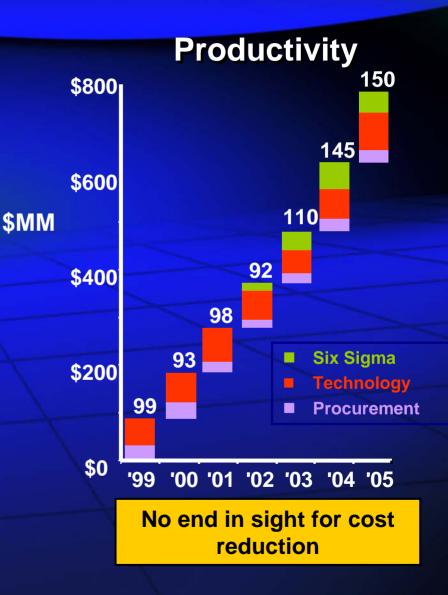
Innovation is difficult work...
outside most people's comfort zone



### *Imperatives*



- Drive top line growth
  - Leading supply systems
  - New applications, products and services





## Where Do We Look For Top Line Growth?



Compelling to the customer?

Create adequate value?

Aligned with Praxair's strategies?

#### Challenge is to:

- Identify new opportunities
- Drive value creation
- Increase speed and success rate

while being organized regionally



#### **Global Networks**

10-15 people, representing all regions

Deep technical and market knowledge

Senior leadership

**Resourced for success** 

#### **NETWORKS:**

Electronics
Refining
Healthcare
Chemicals

Metals Food Energy Met Fab Spec. Gas
Bio Pharma
Services
Gen'l. Industries

Cost Reduction
Supply Systems
Package Gas

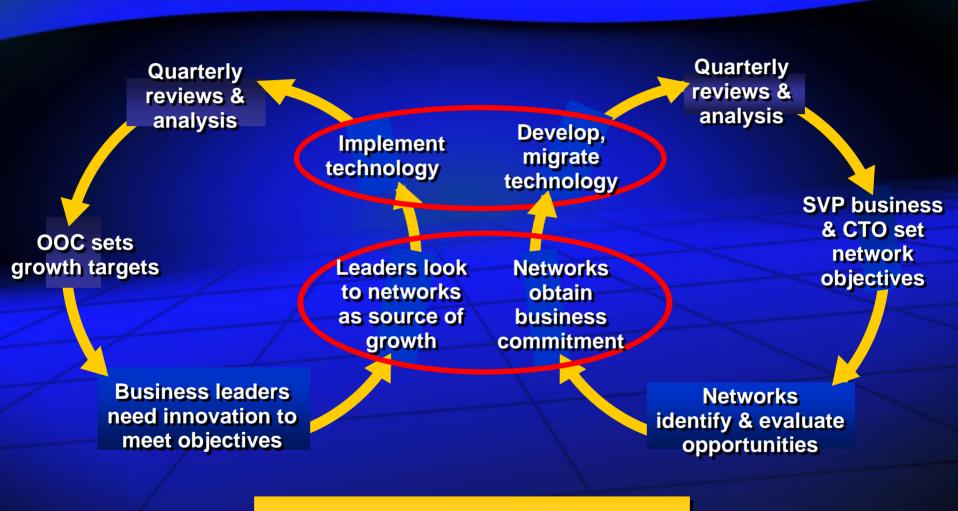


## **Broad Responsibilities**

- Source/evaluate opportunities
- Identify business owners
- Initiate rapid commercialization teams
- Identify beta sites
- Responsible for value creation



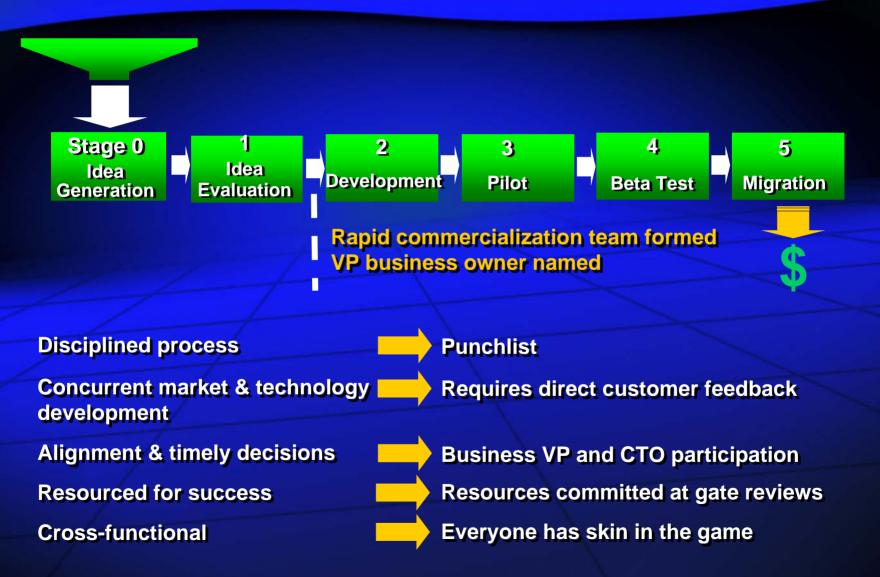
## It Does Not Happen Naturally



- Leadership commitment
- Measurement
- Execution

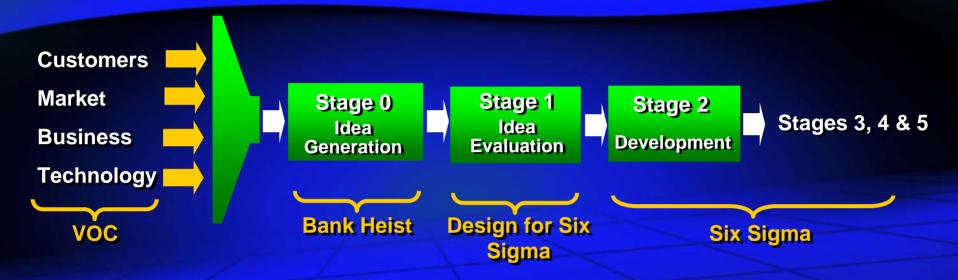


### **Rapid Commercialization**





#### **World Class Tools**



#### Filling the idea bank: Voice of the customer

Face-to-face Market Technology Defined opportunities

Selecting which projects to pursue: Bank Heist

Confirming proposed solutions meet needs: DFSS

- Cross-functional
- Direct customer feedback
- Data driven
- Six Sigma tools
- Web-based portfolio tracking

Expediting development, understanding risks, etc.: Six Sigma



### People Development

- Recruiting process attracts talent
- Extensive training curriculums
  - -Staff
  - -Program development managers
  - -RC team leaders
  - -Managers
- "Proven" management talent
- Mentoring
- Clear expectations

















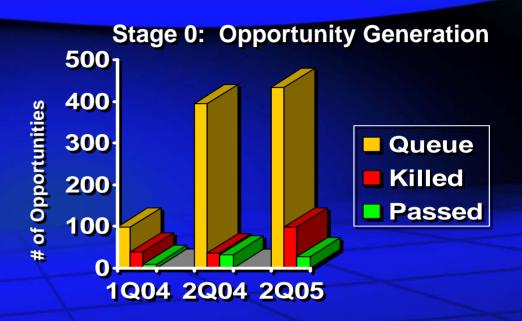


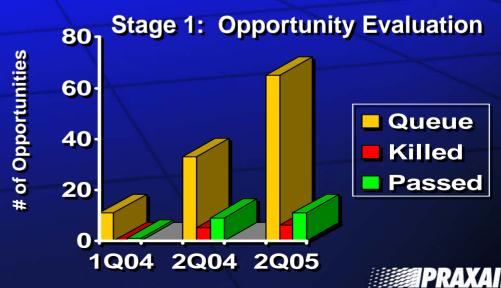


#### So, How Has It Worked?

#### **KEY MEASURES**

- Program queue
- Continuous improvement
- Value creation

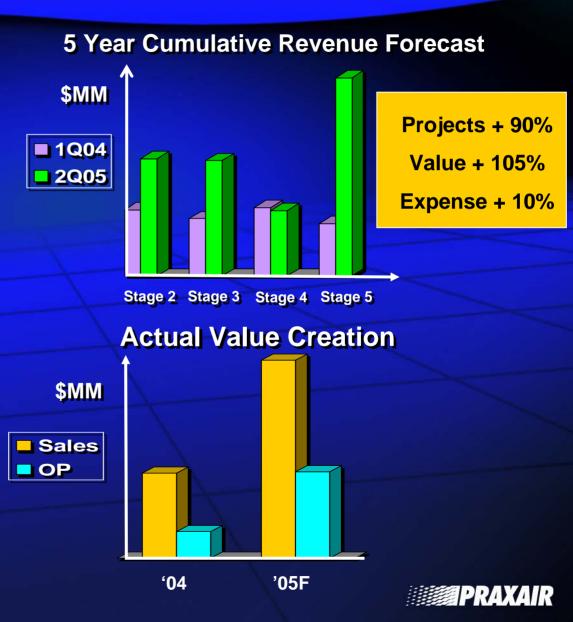




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## Networks Migrate Technology Rapidly

Example: A perfect opportunity for oxygen applications

- Higher efficiency
- Higher throughput
- Less emissions





## Converting Market Needs to Opportunities

- Increasing role of natural gas in Brazil
  - Greater availability
  - Competitive pricing
  - 5% car conversion and growing
- Leveraging capabilities to actively participate
  - Car conversion kits
  - Automotive cylinders
  - Natural gas liquefaction
  - JV with Petrobas for LNG distribution

A substantial business in an adjoining area



### **Final Thoughts**

- Innovation is critical to superior performance
- It doesn't happen naturally
- How best to manage innovation varies by firm, but these characteristics have proven useful
  - Clear focus on targeted outcomes
  - Simple work processes
  - Cross-functional participation
  - Direct customer engagement
  - Measurement. . .and data based decisions
  - Robust tools and training
- Active leadership participation is required for success



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